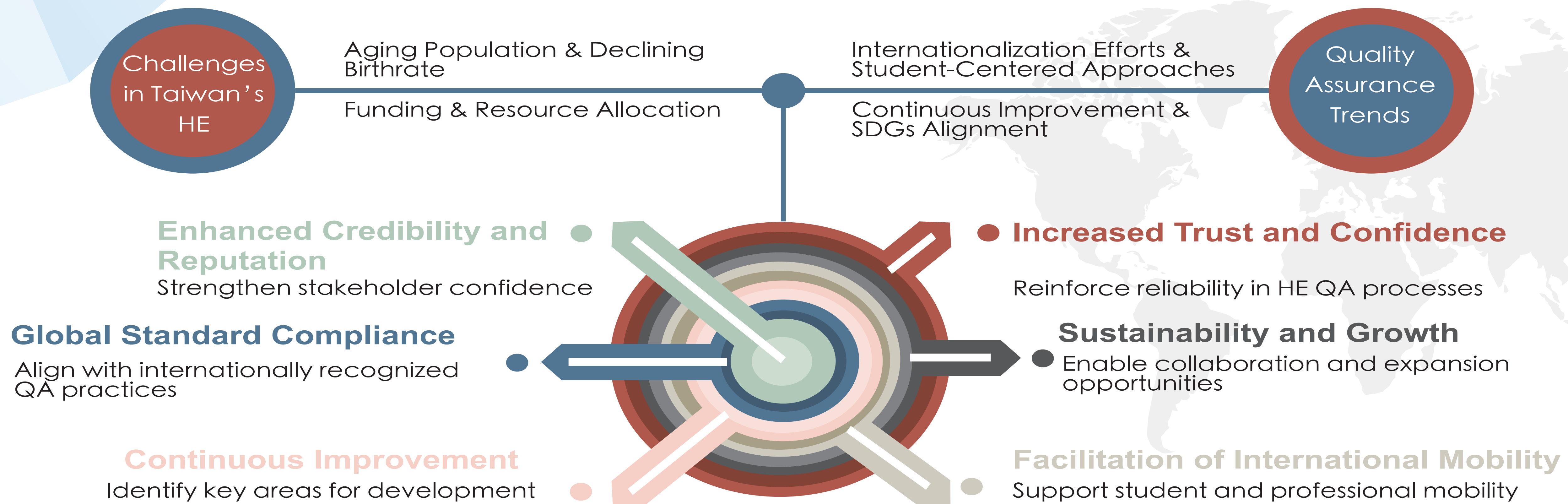


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Preface Environment and Challenges Faced by TWAEA



TWAEA is committed to excellence in quality assurance, strengthening Taiwan's higher education, and advancing sustainable, student-focused, and globally recognized QA practices.

INQAAHE ISG Review

- Process and Implementation
- Benefits and Barriers

2022 Gather Consensus on Applying for ISG With Full Support of the Board

2023 Self-assessment & Application of ISG Chose INQAAHE ISG Module 1: Baseline Standards Submitted the Application in May, 2023

2024 INQAAHE ISG Review Site Visit during April 8-10, 2024

Preparatory Work Before Site Visit

Organize a team to review the standards, criteria, and guidelines; Ensure all team members understand the requirements and their implications.

Understand Requirements

Communicate with the ISG coordinator to understand the expectations of reviewers and to finalize the site visit agenda

Finalize the Agenda

Conduct Self-assessment

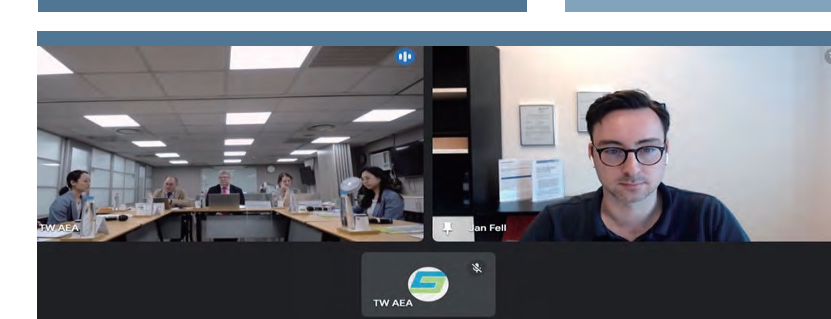
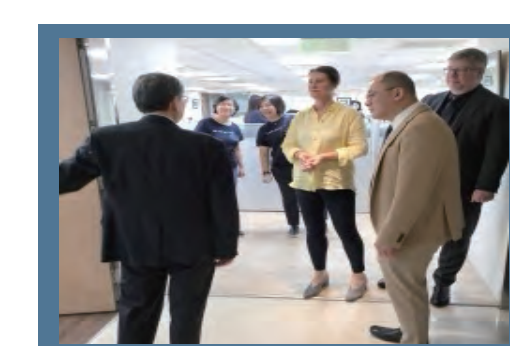
Perform a comprehensive self-assessment to evaluate current practices against the standards. Submit the self-assessment report and supporting documents to INQAAHE secretariat (September, 2023).

Develop a Checklist

Create a detailed checklist for the site visit, and assign responsibilities to staff members to manage different aspects of the visit.

Site Visit Activities

Office Tour



Interviews with Stakeholders

ISG review panel conducted interviews with various stakeholder groups.



Oral Exit Report

ISG review panel delivered the oral exit report.

Benefits

Global Recognition

Achieving international accreditation places TWAEA on the global stage, increasing our recognition and prestige.

Stakeholder Confidence

Reassuring stakeholders that TWAEA operates with integrity and excellence, ensuring high-quality educational outcomes.

Compliance with Best Practices

Ensuring compliance with global best practices helps TWAEA maintain high standards and remain updated with the latest developments in quality assurance.

Further Advancement

Constructive suggestions from the review panel highlight areas for improvement, fostering a culture of continuous quality enhancement within TWAEA.

Value-added Outcomes

HEIs may have increased confidence in TWAEA's assessments and accreditations, knowing TWAEA is backed by an internationally recognized body.

Increased Institutional Confidence

Engagement with international experts provides new perspectives and innovative ideas that can be integrated into TWAEA's practices and policies.

Broadened Perspectives

The review provides benchmarks against international standards, allowing TWAEA to measure the performance and identify areas for growth.

Benchmarking Performance

Enhanced Strategic Planning

Insights gained from the review can inform strategic planning, helping TWAEA set more informed and effective goals and priorities.

Barriers and Challenges

Time Investment:

Significant time is required for preparation, documentation, and coordination.

Language Barriers:

Translating extensive documentation, including policies, procedures, reports, and evidence, can be time-consuming and costly. Ensuring that translations accurately reflect the original content without losing nuances can be difficult.

Coordination Efforts:

Coordinating meetings and interviews with stakeholders during the review process requires careful planning and effort.

Stakeholder Buy-in:

Securing the support and engagement of various stakeholders, including students and MOE representatives, can be challenging.

Move on to the Next Phase opening a New Page for TWAEA

Alignment with Global Standards:

Continue to align TWAEA's standards and practices with international benchmarks to enhance the recognition and competitiveness of Taiwan's universities on the global stage.

Addressing Emerging Challenges:

Adapt to emerging challenges in higher education, such as demographic shifts, technological disruptions, and evolving demands from employers and society.

Integration of Technology:

Increasingly leverage technology to streamline assessment processes, collect and analyze data on educational outcomes, and facilitates communication and collaboration among stakeholders.

Promotion of Innovation and Best Practices:

Play a more proactive role in promoting innovation and disseminating best practices across the higher education.

International Benchmarking and Collaboration :

Go from acting not only as a national accreditor but also transform into a global player. Strengthen the collaboration with international counterparts and participate in benchmarking exercises to ensure that Taiwan's higher education system remains competitive on a global scale.

About T W A E A

The **Taiwan Assessment and Evaluation Association (TWAEA)** was established in 2003 as a non-profit organization dedicated to the development of evaluation mechanism that meets policy requirements and practical needs.

On the basis of an unbiased position with objective and fair perspectives, TWAEA has built up a solid reputation in the implementation of evaluation system and has been widely recognized as a **professional QA agency**.



Milestones

Vision Towards an Outstanding Evaluation Agency with Credibility

2003

Recognized by the Ministry of the Interior in Taiwan as a non-profit organization

2004

First commissioned by the Ministry of Education in Taiwan to conduct the nationwide evaluation project for university

2009

Achieved ISO 9001:2008 certification evaluation project for university

2010

Recognized by the Ministry of Education in Taiwan as a Professional Evaluation Agency

2018

Commenced the International Joint Accreditation Project

2022

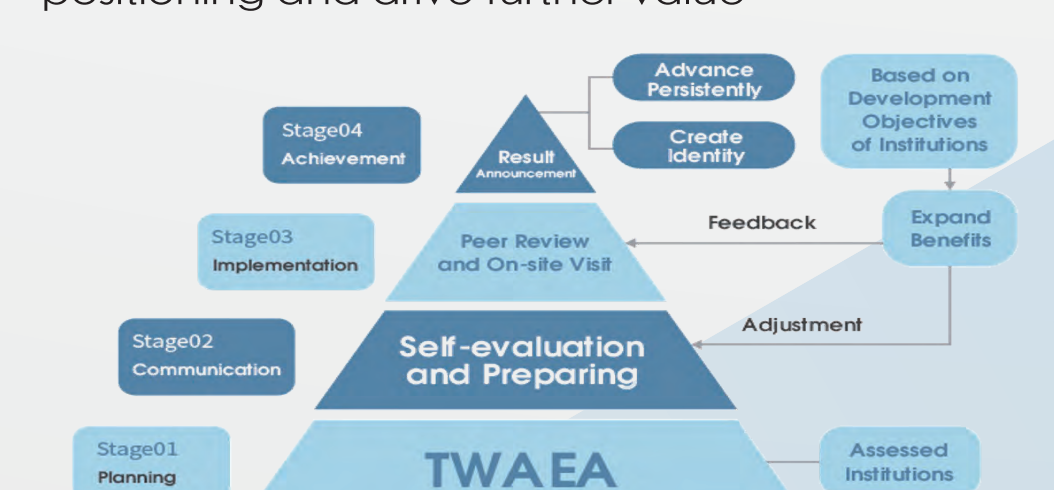
Signed MOU with Prince of Songkla University (PSU), to promote the Thai Language Proficiency Test in Taiwan

2024

Getting the ISG Recognition by INQAAHE Internationalization for Evaluation Certification

Quality Assurance System

Advance persistently to achieve excellence and attain goals Create identity to set a distinguished positioning and drive further value



HEI Accreditation

Through effective and impartial professional evaluation services, make evaluation a driving force for promoting sustainable educational development

Overseas Evaluation

Institutional Evaluation Technological Universities and Colleges

Domestic Evaluation

Program Evaluation Higher Education Quality Certification

Collaboration Map Worldwide

